

ARANZ Medical

Hands on Training for Clinical Practice

SilhouetteStar + SilhouetteCentral



2024-00053

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helping people heal people

Topics

Silhouette™ Product Suite
Silhouette Key Concepts and Aspects
Using SilhouetteCentral
Performing an Assessment
Using SilhouetteConnect
Noteworthy Topics
Care and Warnings
Troubleshooting
Support



Silhouette[™] Product Suite

Silhouette Product Suite

SilhouetteCentral

- Central storage location
 - For all collected data (images, measurements, reports, etc.)
 - From all users, sites, etc.
- Enables review by personnel from remote location.

isihouette®	🚴 ARANZ Support 👻
Timmy Testerman Patient ID: 123123 Date of Birth: 08-0	- Add Assessment Actions - Control Actions - Con
(Patient
💄 Overview	
🔚 Details	Wounds + Wound
MH Medical History	B Right Left
Med Medication	
CLI Clinician Notes	
🔳 Progress Notes	
Wounds	
A: Left Clavicular region	
B: Scalp, Superior	
	Patient Timeline
	Wound Assessment for Wound A (Left Clavicular region)
	no no good



Silhouette Product Suite

SilhouetteConnect

- Is an application installed on a PC
- Used for data capture using SilhouetteStar in wired mode
- Downloads patients from SilhouetteCentral
- Can be used in an off-line mode





Silhouette Product Suite

SilhouetteStar

- 3D measurement
- Single Button
- USB connected
- Star imaging guidance





Silhouette[™] Key Concepts and Aspects

How Does Silhouette Make Measurements

- When the image capture button is pressed SilhouetteStar captures a series of images with and without laser lines
- From these it creates a 3D mathematical model of the wound
- From this model, and together with the user-drawn outline, the wound dimensions are determined





Area Perimeter Maximum depth Mean depth Volume



Wound Model Creation – Convex Surface



- a) the laser lines in three dimensional space
- b) a surface is stretched over the three laser lines
- c) the user drawn outline (blue dotted line) is added to the wound model



Wound Model Creation – Concave Surface



- a) a surface is stretched over the three laser lines
- b) the user-drawn outline (blue dotted line) is added to the wound model
- c) a cap is stretched across the user-drawn outline, over the concavity

Performing an Assessment

Capturing Images

- Ensure SilhouetteStar is connected
- Select the 'Images' button 🚺



- Press the button once to turn the lasers on Hold SilhouetteStar directly over the wound
- Line up the 3 laser lines so they form a * shape
- The laser lines should cross in approximately the center of the wound
- One of the laser lines should cross the deepest part of the wound
- Hold SilhouetteStar still during image capture ۲



Tip: Always orient SilhouetteStar's capture button to the patient's head. This is important for image review purposes.

Performing an Assessment

Star imaging guidance

- The laser lines do not need to cross in a perfect star shape, but the star point needs to be inside the wound for depth and volume to be calculated
- An outline within an outline is called an island depth and volume will not be calculated for a wound outline containing an island



User Interface Concepts

- Light Blue rectangle buttons:
 - Edits, Create, Save Data.
 - Options displayed are dependent on the page being viewed and assigned permissions.



- Light Blue text: move • forward within category or wound
 - Examine details about a wound
 - Review an assessment in detail

- Application Menu (top right):
 - Help menu _
 - Admin Functions
 - Log out _







User Interface Concepts

- The Sidebar
 - Contains a summary of the selected patient with the ability to select/create features.

1	Overview
13	Details
МН	Medical History
Med	Medication
αι	Clinician Notes
Ħ	Progress Notes
Wou	nds
A: Le	eft Clavicular region
B: So	calp, Superior

G

- Back to Patient Selection
 - Select the logo in any screen to return to the main patient tiles list.





SilhouetteCentral

Starting SilhouetteCentral

- Log into SilhouetteCentral
 - If using a shared PC do not save credentials
- Select patient by choosing the tile
 - It is possible to search for an existing patient to narrow down the list
 - Select 'Load More' to see more patients if needed
- Connect SilhouetteStar
- Take Wound Images
- Create an Assessment
- Trace Wound
- Save and Exit

aranzmedic	al	
	Silhouette Central [™] wound + skin assessment	
	Wound Management System This system is intended to be used by authorized users only. Unauthorized access to this system may result in criminal, civil, or administrative penalties. Usage of the system is recorded and may be subject to audit. Logging in to the system constitutes unconditional acceptance of these terms.	
	Help and About	
© ARANZ Medical Limited		SilhouetteCentral v4.14 (build 23)



Review Patient: Patient Dashboard

Displays:

- Patient's overview and details
- Patient's wounds and location on body
- Number of assessments
- Investigation History
- Medical History
- Medications

Create:

- Wound, if a new wound. Or select an existing wound.
- Update imaging consent, investigation history, medical history and medications

silhouette	0	🚴 ARANZ Support 👻
immy Testerman atient ID: 123123 Date of Birth: 0	8-05-1989 (34 years old)	+ Add Assessment Actions -
3	Patient	
🚊 Overview		
Hatails	Wounds	+ Wound
MH Medical History	B Right	Left
Med Medication		
CLI Clinician Notes		
📰 Progress Notes		
Nounds		
A: Left Clavicular region		1
B: Scalp, Superior		•
	Patient Timeline	
	Wound Assessment for Wound A (Left Clav ③ 15 days ago ④ Open	vicular region) 02-2024 09:10)



Performing an Assessment

Wound Assessment Steps

- Log into SilhouetteCentral
 - If using a shared PC do not save credentials
- Select a patient by choosing the tile
 - It is possible to search for an existing patient to narrow down the list
 - Select 'Load More' to see more patients if needed
- Review patient using the Patient Dashboard
 - Review patient details (graphs, etc.)
- Data collection
 - Capture image(s)
 - Assign image to wound(s)
 - Trace image(s)
- Add notes (if desired) and Save the assessment
- Log off SilhouetteCentral



Capturing Wound Images

Using the SilhouetteStar to capture images

Images can be captured whenever the SilhouetteStar device is connected and there is a patient selected.

To capture images:

- 1. Press the button on the SilhouetteStar to turn the lasers on.
- 2. Form a star with the lasers inside the wound, making sure one laser is crossing the deepest part of the wound.
- 3. Press the button on the SilhouetteStar to take the image, holding the device as still as possible for approx. 2 seconds. The SilhouetteStar 1 initiates the image capture when the button is pressed.
- 4. The lasers turn off after a timeout. If the lasers turn off and there are still more images to be captured, then press the button to turn them on again.

**Captured images are uploaded to the selected patient's portfolio and can be used when creating assessments.
**Images stay in the portfolio until they are used in an assessment or until the are deleted by the user.

Capturing Wound Images

Portfolio - Image Review Mode – Part A

When you have opened the image portfolio by selecting the camera icon from the patient sidebar it is in image review mode (as opposed to being in image assignment mode)

- A. The status of the connected SilhouetteStar is displayed at the top of the portfolio with any sound mute controls available. The messages you might see here are:
 - Connect the SilhouetteStar using the supplied USB cable to take images.
 - This message is shown in SilhouetteConnect when there is no USB connected SilhouetteStar
 - The SilhouetteStar is connected and ready to take images.
 Control the SilhouetteStar sound here.
 - This message is shown in SilhouetteCentral or SilhouetteConnect when any SilhouetteStar is connected. Select the speaker icon to mute or unmute the device sound.



Capturing Wound Images

Portfolio - Image Review Mode - Part B

When you have opened the image portfolio by selecting the camera icon from the patient sidebar it is in image review mode (as opposed to being in image assignment mode)

- B. The available images are shown with the time they were captured. Select an image to view it in larger image viewer (see the Viewing Images topic) and review the laser detections.
- C. A delete button is provided for each image to give you the option of removing images you do not wish to keep.

It is good practice to take a couple of images, review which to keep and which to discard.

Selecting the Trash Can button turns the button into an undo button. You have about 5 seconds to use the undo button before the image is deleted.

D. Select the Close button to close the image portfolio.

Images can still be collected with a SilhouetteStar device as long as there is a patient selected. You can reopen the image portfolio to review the images at any time.



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Capturing Wound Images

Portfolio - Image Assignment Mode

When you have opened the image portfolio from an image capture field in an assessment it is in image assignment mode (as opposed to being in image review mode).

- A. The banner in the portfolio dialog provides information about the wound you are assigning images for.
- B. The available images are shown with the time they were captured. Select the images you want to assign to the wound assessment image capture field. You can select multiple images and selected images are highlighted with a blue border.
- C. A delete button is provided for each image to give you the option of removing images you do not wish to keep.

It is good practice to take a couple of images and then review which to keep and which to discard.

Selecting the Trash Can button turns the button into an undo button. You have about 5 seconds to use the undo button before the image is deleted.

D. Select the OK button to confirm the selection and assign the images to the assessment.

The image assignment is not completed until you save the assessment. If you subsequently Cancel the assessment creation or editing then the images appear back in the patient portfolio.



Performing an Assessment

Image Capture: Lighting Requirements

- Normal office lighting levels
- Indirect, white and bright light preferable
- Do not capture images in direct sunlight
- Do not illuminate wound directly with a lamp

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Taking Images:

- Ensure Camera is connected
- Hold SilhouetteStar directly over the wound
- Hold down shutter button and laser lines will appear
- Take image of wound ensuring all laser lines cross through the wound.
- Hold SilhouetteStar still during image capture

Tip: Always orient SilhouetteStar's capture button to the patient's head. This is important for image review purposes.



Assigning Images

Assigning and Tracing a Wound

Sequence:

- 1. Capture image (s)
- 2. Close the image portfolio using the Close button
- 3. Select the wound that has been imaged by selecting the wound label on the patient sidebar.
- 4. Create a new assessment by clicking the + icon at the top of the wound timeline.
- 5. Select the image(s) to add to the assessment by clicking on them.
- 6. Select Close and images will now be part of the assessment
- 7. Select the image(s) for tracing

Wounds

+



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Tracing

Tracing the Outline

- Zoom in so that the wound fills the screen
- Move the on-screen pencil to the edge of the wound. Move the pencil without drawing by using a dragging motion.
- Select the pencil and hold it in one spot to start tracing. A white target will appear around the starting point.
- Move in a continuous motion (eg. clockwise) to create the outline. You may make a series of dots or use a click and drag motion.
- Stop before the circular target is reached
- Select the circular target to close the wound
- You will not be able to continue on in SilhouetteCentral until the boundary is closed
- You can adjust any of the points as necessary via edit functions



Open wound outline



Closed wound outline



Tracing Tools





Tracing Tools

Toolbar on the Image Tracing Screen

- The selected tool has a blue background.
- A tool that can be selected has a light gray background.
- A disabled tool that can not be selected has a dark gray background.
- Measurements for the image are updated as you use the tools. In some scenarios the interface might block further actions while measurements are calculated.



↔ Pan	Select the Pan tool to move the image when it is zoomed.
Add Outline	Select the Add Outline tool to add an outline to the image.
Add Ruler	Select the Add Ruler tool to add a ruler to the image. A ruler is used to measure the distance between two points.
Edit Point	Select the Edit Point tool to edit outlines and rulers.
Delete	Select the Delete tool to delete outlines or rulers from the image. Once the delete tool is selected then select the outline or ruler you wish to delete from the image.

Tracing Tools

Toolbar on the Image Tracing Screen

- The selected tool has a blue background.
- A tool that can be selected has a light gray background.
- A disabled tool that can not be selected has a dark gray background.
- Measurements for the image are updated as you use the tools. In some scenarios the interface might block further actions while measurements are calculated.



Delete Point	Use the Delete Point tool to select and remove individual points from an outline
+ Add Point	Use the Add Point tool to add points into an outline line segment by clicking or touching where you wish to add the point.
Auto Boundary	Auto Boundary (Automatic Wound Boundary Detection)
Record Zero	Record Zero – Manually sets all measurements to be zero. Requires no tracing to be on image.

Auto Boundary (Automatic Wound Boundary Detection)

- To use the tool:
 - Use the Add Outline tool to draw a region of interest around the wound. This helps the automatic detection by identifying the approximate area of the image where the wound is. Always draw the region of interest so that the wound is fully encapsulated inside of the drawn outline.
 - Select the Auto Boundary tool.
 - If the wound boundary is able to be detected automatically inside the ROI, then the ROI outline will be replaced with the automatically detected boundary outline.
 - If the wound boundary can not be detected inside the ROI for any reason, then an error will be shown at the top of the screen. Make an edit to the ROI or delete it to clear the error. You can then retry the automatic wound boundary detection or trace the wound boundary manually.
 - Once the automatic wound boundary detection is completed, use the Edit
 Point, Add Point and Delete Point tools to adjust the generated outline.



Auto Boundary (Automatic Wound Boundary Detection)



- A The automatic wound boundary detection feature provides best effort detection of the wound boundary. The automatic detection can be confused by foreign objects or complex features in and around the wound. Make sure you review the generated boundary using your clinical judgment, and only accept it if you agree it is an accurate outline of the wound boundary.
- A The Auto Boundary tool can be selected multiple times. Each time the wound outline will get smaller until a boundary can not be discovered inside the existing boundary
- A The automatic wound boundary detection feature does not replace a clinician's judgment. A clinician with appropriate expertise is still required to review and edit the auto outline before accepting it. The more complex the wound boundary the more likely the user will need to manually edit the automatic boundary or revert to manually tracing the image.

Auto Boundary (Automatic Wound Boundary Detection)

Auto Boundary Detection



Before Auto Boundary Detection

After Auto Boundary Detection

Wound Status

Wound Statuses

- 1. Wounds can be set to 1 of 4 states:
 - a. Open
 - b. Healed
 - c. Released from Follow-up
 - d. Amputated
- 2. When a wound is set to Open, it appears under the Wounds heading in the Patient Sidebar.
- 3. When a wound is set to Healed/Amputated, it appears under the Inactive dropdown menu in the Patient Sidebar.

Wound State *	
	~
Open	
Healed	
Released from Follow-up Amputated	


Assessment Types

Select Assessment Type	Patient	Wound
First Appointment		
Patient Visit Assessment		
Wound Assessment		
Pathology Assessment		
BGL Record		
Diagnostic Imaging Results		
Lower Limb Neurovascular Assessment		

Patient Notes

Notes are accessible from the Sidebar.

There are multiple types of notes:

- Investigation History includes diagnostic tests and pathology.
- Medical History current conditions, contributing factors, history of smoking and drinking, and previous clinical history.
- Medication medications and sensitivities
- Clinician Notes Records for different types of clinicans

To access any of the patient note sections, click on the blue text of the Sidebar to open the category.

 Overview Details
🔚 Details
MH Medical History
Med Medication
CLI Clinician Notes
🗐 Progress Notes
Wounds
A: Left Clavicular region
B: Scalp, Superior

Notes

Notes – continued

To add or view notes:

- Click on the category
- To add, click Actions -> Edit and then add in notes
- Click **Save** to save data.

Timmyyy Tester Patient ID: 123 Date of Birth: 2023-	09-04 (0 years old)	+ Add Assessment Actions -
6	Patient > Investigation History	Edit
2 Overview	Investigation History	Wound
⊟ Details	Investigation History	+ Add Wound
IC Imaging Consent	Diagnostic	🛓 Export
Iн Investigation History	-	Data Correction
MH Medical History	Pathology	C Merge Patient
Med Medication	-	
Wounds	Comments	
A: Scalp, St Timmyyy Tester Patient ID: 123 Date of	f Birth: 2023-09-04 (0 years old)	Save X Cancel
G	Patient > Investigation History	
2 Overview	Investigation History	
⊞ Details	Investigation History	^
IC Imaging Consent	Diagnostic	
ин Investigation Hist	Venous duplex	•
мн Medical History	Pathology	
Med Medication	Albumin	•

Notes

Generating a Wound Assessment Report

From the Patient Dashboard:

- 1. Find the assessment you want to create a report for in either the Patient Timeline, or select the Wound from the sidebar, and use the Wound Timeline
- 2. Select the assessment
- 3. Click on 'Actions' in the top right
- 4. Select 'Create Report' to save the report to your PC



Wound Assessment for Wound B (Left Foot, Heel) В () 2 minutes ago () Open Wound Images No images to display Wound History Comments Re-occuring venous leg ulcer Aetiology ARANZ Support 66 + Wound Assessment Actions -9-04 (0 years old) Patient > Wound B > Wound Assessment Create Report 🖋 Edit Wound Assessment for Wound B (L () a minute ago (2023-10-13 12:24) Assessment netadata + Add Assessment Wound State \wedge Wound Wound State + Add Wound Open

Notes

Generating a Wound Assessment Report

From the Patient Dashboard:

- 1. Find the assessment you want to create a report for in either the Patient Timeline, or select the Wound from the sidebar, and use the Wound Timeline
- 2. Select the assessment
- 3. Click on 'Actions' in the top right
- 4. Select 'Create Report' to save the report to your PC

	Wound Ass	essment Rep	oort	
RASP BERR	Ŷ	Assessmen	t 2023-10-05	
Patient ID	492243	Date of Birth	1968-09-13	
Left Lateral	region, Thorax; Te	est: Wound C		
Wound State	2	Pressien	N	
Wound State	Open	Recurring	No	
Assessment	Notes			
Wound Images				
Wound Images Area: 15.7cm2 Max Depth: - Area Reduction: 0.0% (Ba	Perimeter: 159mm Mean Depth: - aseline)	Length: 63mm Volume: -	Width: 34mm Ruler: -	
10.59:02 Area 15.7cm2 Perimeter 159mm Length/Width L: 63mm W: 34mm				
15	Area	100	Area Reduction	
8 ¹⁰		\$ 50		
5				
0000	90-0	0		



Using SilhouetteConnect

Using SilhouetteConnect – Manage Patients

Using SilhouetteConnect – Manage Patients

SilhouetteConnect downloads patient data from SilhouetteCentral for use on the PC.

Data is collected, and then 'synchronised' to send the data back to SilhouetteCentral.

To 'download' patient data from SilhouetteCentral, click on your username in the top right, and select 'Manage Patients'

SilhouetteConnect			ARANZ Support
Search Name / Patient ID	×	-	 Manage Patients
Show advanced filters	✓ Sa	ave Filter 🗙 Re	Sync
	Enter search criteria and press the Search button		Hide DisplayHelp and About
			[→ Logout [→ Close

Using SilhouetteConnect

Using SilhouetteConnect – Manage Patients

The panel on the left shows patients available for use on the SilhouetteConnect.

The panel on the right shows all patients in SilhouetteCentral.

Selecting patients and moving them to the left or right panels shows which patients to download to the PC, and which to remove from the PC.

Click 'Sync' in the bottom right to commit the change and start the download of new patient data.

earch			×	Search			
Last Name] Irwin] Smith	First Name Steve John	Middle Name	Pati 834 123	Last Name	First Name Joan Timmy Betty	Middle Name	P 1 9 6
r		_	>	<		_	

Using SilhouetteConnect – Synchronisation

Using SilhouetteConnect

When synchronising, any new captured data will be uploaded to SilhouetteCentral, and any new data for patients downloaded onto SilhouetteConnect will be downloaded.

To synchronise, click on your username in the top right, and select **'Sync'**





Noteworthy Topics

Image Quality

- Ensure there are plenty of laser detections
 - Indicated by the blue/green overlays both inside and outside the wound.
 - If the composite image shows blue/green dots or bright spots in or near the wound that don't correspond to the laser line then consider retaking the image with less ambient light (e.g. have someone shade the wound area)

• The 3 laser lines cross inside the boundary

• One of the laser lines crosses through the deepest part of the wound





Performing an Assessment

Imaging a Wound with an Island

- 1. Image ulcer
- 2. Outline ulcer
- 3. Draw separate outline of island
- 4. Area of island will be subtracted from area of target ulcer
- 5. Multiple islands can be managed
- 6. Volume will not be calculated



Reported area of wound is 10.1cm²

Changing the Anatomical Site

- On the dashboard, select the wound label whose anatomical site you need to change
- Select Actions -> Edit Wound, and make the necessary changes then Save.



Wound A: Left Foot, Sole (Open)	
Group	
Lower Extremity	
Gross Division	
🖋 Foot	
Handedness	
Region	
Sole	
Wound Auxiliary Text	
	Close

Editing an Image / Measurement

- Select the assessment to be edited.
- Select Actions -> Edit
- Click on wound image, then edit the tracing as desired
- Click Accept
- Click **Save** to keep the changes





SilhouetteCentral – Clinical Data Access Groups, Roles and Units

Clinical Data Access Groups

- Gives users access to specific units within their access group
- I.e. Clinical Data Access Group allows staff access to one or all Units
- Roles
 - Specify permissions of Site Staff within their Group

• Units

- This is where the patient data is stored
- Each patient can only belong to one unit
- Users are allocated units based on their access Group i.e. Clinical Data Access Group allows users to manage data within a specific Unit







Your Computer

Date, Time, Time-zone:

• The computer's clock is used by Silhouette for the date/time of the assessment, visit, etc. - please ensure it is always correct

Date & time
Date and time
3:53 PM, 1 March, 2018
Set time automatically
On On
Set time zone automatically
Off Off
Change date and time
Change
Time zone
(UTC-05:00) Eastern Time (US & Canada) V
Adjust for daylight saving time automatically
On On

Capturing a Multiple Image Assessment - 1

- A wound that is approximately 20cm on its longest side and viewable from a single camera viewpoint can be captured in one image.
- For larger wounds or wounds where images can't be captured in one viewpoint, multiple images need to be taken.
- SilhouetteCentral automatically combines measurements from images assigned to the same wound in the same assessment.



Capturing a Multiple Image Assessment - 2

- Steps
 - 1. Plan where the different images of the wound will be captured
 - 2. Use a surgical marker to mark on healthy skin where the edges of the different images will be located



Capturing a Multiple Image Assessment - 3

- 3. Capture an image of each segment of the wound and the surgical marker lines. Ensure the laser crossing point is located within the wound segment
- 4. Assign each image to the same wound (eg. all Wound A)
- 5. For the first image, start at the surgical marker point and trace the wound boundary, stopping when you reach the other surgical marker point, then select the target to close the wound outline
- 6. For the next image, trace the second segment



Progress Notes

- Progress Notes are a way to collate multiple different assessment reports into one pdf.
- Accessed through the patient sidebar.
- Progress Notes are stored forever.
- Progress Notes require all assessments to be electronically signed before generating.

Timmy Te Patient ID: 99	esterman 19999999999999	Date of
6		
💄 Over	view	
🗄 Deta	ils	
мн Medi	cal History	
Med Medi	cation	
CLI Clinic	ian Notes	
🔳 Prog	ress Notes	
Wounds		
A: Scalp, S	Superior	

		Progre	ess Note	
Timmy Filename:	ProgressNote_99999	(Date of Birth: 9_Testerman_Timmy_04-03-2	30-07-1987, ID: 9 024T1137_Rev_2.pdf	99999)
Date: Revision:	04-03-2024 11:37:52 2			
Conte	nts			
Patient No Wound A: Patien	tes Wound Assessment R It Notes	eport (04-03-2024 11:33:47)		
Details				
Patient ID	999	999	Unit	High Risk Foot Service
Last Name	Tes	terman	First Name	Timmy
Middle Name			Date of Birth	30-07-1987
Gender	Mal	e		
Other Detai	ls			
Address			Phone Number	

Progress Notes

- 1. To generate a Progress Note, select a patient.
- 2. Open the 'Progress Note' tab on the patient sidebar.
- 3. Click on 'Add Progress Note' in the top right.
- 4. Select the items you wish to add to the Progress Note
- 5. Electronically sign the document by entering in your Silhouette account's password.

E-Signature

By clicking confirm you are electronically signing the items below with the equivalent of your signature on paper.

Generating

Progress Note (patient 999999)

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.....

firm



Progress Notes

- The new Progress Note has now been generated and can be opened by clicking on the blue text.
- 7. The report will be opened and can now be saved to your PC.

Progress Notes

:≡

Generated Date	Revisi	Progress Note	Signed By	Edit
04-03-2024 11:58	1	ProgressNote_9999999_Testerman	ARANZ Support	ø
04-03-2024 11:54	1	ProgressNote_9999999_Testerman	ARANZ Support	ø
∨ 04-03-2024 11:37	2	ProgressNote_9999999_Testerman	ARANZ Support	ø

		Pr	ogress Note	/
Timmy	/ Testerman	(Date of E	Birth: 30-07-1987, I	D: 999999)
Filename: Date: Revision:	ProgressNote_999999 04-03-2024 11:58:26 1	9_Testerman_Timm	ny_04-03-2024T1158_Rev_1.pdf	
Conte	ents			
Patient No	otes			
Patient Vis	sit Assessment Report	04-03-2024 11:52:1	17)	
BGL Reco	ord Report (04-03-2024	11:53:45)		
Lower Lim	b Neurovascular Asses	sment Report (04-0	03-2024 11:54:03)	
Patier	nt Notes			
Details				
Patient ID	9999	999	Unit	High Risk Foot Service
Last Name	Test	erman	First Name	Timmy
Middle Name			Date of Birth	30-07-1987



Care and Warnings

General Care

- Laser and LED lighting may interfere with other equipment in the clinical environment
- If USB cable becomes lost or damaged, please contact support for a replacement (do not use a generic USB cable).
- Do not use in high humidity or high temperature conditions
- If you need to return for service for any reason, ensure that the camera is thoroughly wiped clean
- Don't leave the camera in places where it will be exposed to temperature extremes for extended periods of time, e.g., don't leave in a vehicle in the hot sun or in freezing conditions.
- Model 2010.xx (SilhouetteStar) contains a Lithium-Ion battery that must be charged to use the camera.
 - Use the supplied charger or an approved USB port.
 - The camera will only charge when it is sleeping (sleeping kiwi) or off.
 - The camera can be left on charge when not in use when in day-to-day operation.
 - For long term storage the camera should not be left on charge. It is recommended to store the camera with approximately 50% charge.
- More detail in the Quick Reference Guide supplied with the camera.

Care and Maintenance

- SilhouetteStar should be cared for as for any precision optical instrument
 - Do not knock, drop or shake any components of the device
 - Ensure there is no dirt, moisture or scratching over the camera, laser and LED apertures on the front of the device
- After use, SilhouetteStar should be placed face down onto a smooth flat surface
- Care should be taken to avoid placing SilhouetteStar on abrasive surfaces since this may cause scratching to the front optical cover
- Care should also be taken to ensure the USB cable is carefully placed to avoid tripping and snagging
- There are no user servicable parts in SilhouetteStar

Cleaning the SilhouetteStar

> Compatible Cleaning Agents

- *Mild Detergent* water based wipes
- Alcohol (isopropyl) based wipes
- Hydrogen Peroxide based wipes

Ensure excess fluid from wipes does not enter camera openings. Do not submerse.

Cleaning Agents to Use With Caution

- *Manual physical cleaning* avoid abrasive materials. Scratching of the optical covers may negatively impact measurement accuracy.
- Bleach based wipes, low effective concentration (1:50, 1:100) avoid long term exposure.
- Bleach based wipes, high effective concentration (1:10) avoid long term exposure.

Cleaning the SilhouetteStar

Non-Compatible Cleaning Agents

- Ultrasonic cleaning SilhouetteStar is not designed for liquid submersion.
- Ultra-Violet cleaning SilhouetteStar is not designed for exposure to high levels of ultra-violet light. Damage to the
 optical components could occur.
- Steam SilhouetteStar is not designed for contact with steam.
- Thermal Disinfection SilhouetteStar is not designed for thermal disinfection.

• Complete document available in the User's Guide

Laser Safety

- Read the appropriate sections of the User's Guide or Quick Reference Manual.
- SilhouetteStar incorporates lasers. These are Class 1 lasers for all operational procedures. However, the following precautions are recommended:
 - Never stare into the laser beam and warn patients not to stare into the laser beam. Young children, or
 patients whose natural aversion reflex may be dulled due to medication or a medical condition, may
 be advised to wear a blindfold
 - Do not use in a manner that causes the laser light to shine into people's eyes
 - Operate the device so that it is pointing away from windows, doors, mirrors and other shiny reflective surfaces, and areas where other people are working
 - Do not view the lasers with optical instruments
 - There are no controls, adjustments or user serviceable parts that can affect the laser output. In the event of equipment failure, contact the manufacturer or agent for repair and servicing

Computer Related

- Appropriate procedures must be in place to safeguard the physical security of the computer
- Do not try to view Silhouette program file data (i.e., via the Windows Explorer menu) unless specifically directed to do so by a Silhouette administrator or support personnel
- Ensure wireless interface(s), such as Bluetooth and Wi-Fi are secured



Troubleshooting

Troubleshooting: The USB Connection

- If you are asked to connect SilhouetteStar
 - Ensure SilhouetteStar is connected with both ends of the USB cable plugged in fully, if using in wired mode.
 - Note that it may take up to 30 seconds for the computer to recognize SilhouetteStar when plugged into a USB port for wired mode.
 - Check that SilhouetteStar has sufficient battery if being used in wireless mode.
 - If using in wireless mode has the QR code been scanned?
 - If this does not resolve the issue, try these different steps:
 - Disconnect the USB cord from the computer and then reconnect (if using in wired mode)
 - Try different USB port (if using in wired mode)
 - Try scanning the QR code again after checking battery level
 - Restart SilhouetteCentral
 - Reboot SilhouetteStar 2 (hold down the button until the screen turns off, press the button to turn it on again)
 - Reboot your computer and retry
 - If you continue to experience problems, please contact your support contact person



Support

Contact Details

Support Hours:

• Monday to Friday, 0800 to 2000 (8am to 10pm), NZ time

Contacts:

- Email: support@aranzmedical.com
- Phone: +64 3 961 1988 (International)
 +1 855 272 0341 (US)
 +44 0800 011 9626 (UK Toll Free)

(If your phone call is not answered within these hours, expect a reply call within 60 minutes)



Any Questions?





Training Complete



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