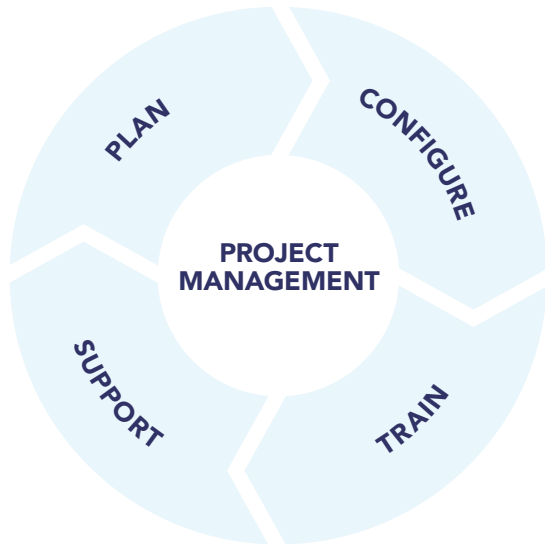


Professional Services
and Support ensuring
we succeed together.





Developing an end-to-end partnership to ensure your success

PROJECT MANAGEMENT

Assisting you to manage the scope, risks, costs and quality of your project from beginning to end.



PLAN

We map your processes, assess your needs, identify workflow efficiencies and develop a plan to deliver Silhouette in your timeframes.



CONFIGURE

We integrate and configure Silhouette with your system and workflows.

"The ARANZ Medical Services Team worked together with the Trust to develop technical workflows to the Trust's existing interfacing, which enable the automatic delivery of electronic reports to both Hospital Consultants and the patient's GP. The ARANZ Medical Services team provided excellent communication and support to the challenges of implementing the Silhouette system across multiple care sectors".

Tony Rowbottom, IT Project Manager, Derby Hospitals NHS Foundation Trust, Derby, UK

"The ARANZ Project Team were great during the start-up phase. They provided clear input when we were making decisions about how to implement the SilhouetteStar system for our trial and worked seamlessly with our CRO on technical integration."

Anthony Bishop, Project Director, Factor Therapeutics, Queensland, Australia

Improving your Skin and Wound Assessment Practices

Our team enable customers to improve their wound and skin care practices while maximizing the benefits they get from their investment in Silhouette. We pride ourselves on our ability to build and maintain excellent relationships with our customers on their journey to improving their wound and skin assessment and information management practices.

Our team enable customers to move smoothly through each stage of this journey, from system definition and workflow process mapping, through to deployment, maintenance and information services. Our Service Level Agreements provide customized service packages to meet the specific needs of each customer, ensuring that we are able to succeed together.



TRAIN

We tailor your technical and clinical training program to meet your users' workflows, needs, and expectations.

"ARANZ Medical provided a high level of training to the PAREXEL team along with the site staff during our investigators meeting. The team is now well prepared to use the SilhouetteStar technology in the clinical trial setting."

Julie-Anne Pinkerton, Project Leader, Parexel International, New South Wales, Australia.



SUPPORT

We provide data curation and management services for clinical trials as well as 24x7 global service desk support for any on site issues.

"The ARANZ support team were clearly very experienced at technical guidance and at assistance for clinical trials, and were easily able to solve technical issues we had in our study. This support service saved us a lot of time and effort and we were able to easily support the users in a timely manner, and with minimal delay or inconvenience."

Dr. Yael Katz-Levy, Clinical Project Manager, Mediwound, Israel



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About ARANZ Medical

ARANZ Medical is a healthcare informatics company focused on innovative medical imaging and data-capture devices, and analysis software. The Silhouette product suite is primarily used for wounds and skin disruptions, and is well suited to clinical trial and telemedicine applications. The company is an ISO 13485 certified manufacturer of medical devices.

Patents pending. Silhouette is approved for sale in the USA, Europe, Australia, Canada and New Zealand. Specific features of the solution may change without prior notice. Silhouette, SilhouetteConnect, SilhouetteStar, SilhouetteLite+ and SilhouetteLite are trademarks of ARANZ Medical Limited.

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